



NAPPS

Martha's
DOG & CAT
S E R V I C E S

Martha's Dog and Cat Services
Pet Sitting Contract

1. **Additional Pet Care Assistance by Other Parties and Other Scheduled Services:** Please be advised that NO OTHER PERSONS should be entering or leaving your home while you are gone. Martha Hand, dba Martha's Dog and Cat Services will not be held liable for any damages or problems that may arise as a result of violation of this rule. Please inform me at the time of the consultation of anyone who may have access to your home while you are away. This includes cleaning services, repair persons, friends, family and neighbors.
2. **Household Emergencies:** Please leave the name and number of a trusted maintenance company or person to attend to any household emergencies that may arise during your absence. This includes but is not limited to leaking pipes, malfunctioning water heaters, heating units and air conditioning units. There will be an extra charge to supervise them while they are in your home if it takes more than the allotted visit time.
3. **Privacy Policy:** All of your information will be kept private and confidential. I highly respect my clients' entrusting me with the care of their homes and their beloved pets. I may use pictures of your pets for promotional purposes, without disclosing your name or location, unless you request otherwise. I do recommend that you inform a trusted neighbor that while you are away I will be caring for your pets and for your home so they know I'm supposed to be there.
4. **Destination:** Due to the increase in natural disasters and other world events, please let me know where you will be traveling in case you are affected.
5. **Vaccinations/Immunizations:** I require that all pets have the necessary vaccinations and immunizations before service begins. I may ask to see expiration dates for vaccinations.
6. **Payment:** I accept cash or checks. Please make all checks payable to **Martha's Dog and Cat Services.**
 - a. **For pet owners going out of town:** Payment is due on or before the FIRST day of service.
 - b. **For clients whose dogs I walk/let out for potty breaks while the clients are at work:** I accept weekly payment.
7. **Early Returns/Last Minute Changes:** It is not unusual for trip plans to change at the last minute. However, please understand that I carefully schedule my time to service you and my other clients. Therefore, there are no refunds or credits for early returns or last minute changes to pet care. Once pet care begins, payment is due for the original dates scheduled. Cancellations not made within 48 hours of start date will be subject to charges due for services scheduled, except for holidays. Holiday service must be cancelled within one week of start date to avoid charges.
8. **Visit Times:** I will visit at the requested times as closely as possible. However, if I am caring for multiple pets, the times may be shifted a little to accommodate all clients. I will do my very best to arrive at the appointed times.
9. **Severe Weather:** In the event of severe weather, e.g. ice storms or floods, I have requested on your contract the name and phone number of a person living nearby. If I am physically unable to reach your home due to impassable roads, please provide me with this information so that I can contact this person to request assistance. If none is available, I will reach your home as soon as roads are opened and passable. The health and well-being of your pet(s) will always be my chief concern. I will contact you as soon as possible to keep you informed of these events.
10. **Pet Waste:** While dog walking I will properly dispose of all waste. I do request that you provide plastic bags for this purpose. For both cats and dogs, please indicate location of container where you want waste, cat litter, etc., disposed.
11. **Leashes:** All dogs will be required to be on leash during outdoor walks.
12. **Other Dogs:** If your dog is aggressive/reactive toward other dogs, I WILL NOT WALK him/her. Additionally, I will not permit your friendly dog(s) to interact with strange dogs. If stray dogs that are off-leash approach, I will do my best to keep interaction at a minimum and move away from them.
13. **Animal Behavior:** Animal behavior can be unpredictable. I do not accept responsibility or liability for animal behavior, normal or otherwise, which results in injury to a client's other pets or property, other animals, or people. Further, if I am injured by a client's pets, the client/owner accepts full responsibility for the cost of any necessary medical attention required for either me or for the pets. My liability insurance covers it only if I am at fault.
14. **House and Yard Safety for Pets:** Fenced-in-yards are wonderful playgrounds for dogs and allow them additional space to exercise and play. However, no fence system is totally secure. Although I will be supervising your pets at all times, I do not accept responsibility or liability for any client's animals that escape or become lost or injured when instructed to allow the clients animals in a fenced in area. This includes electronic, wood, metal or any other type of fence. I do not sit for clients whose dogs have access to doors doggy or want them left outside while I'm gone. No indoor cats are allowed outside.
15. **House Cleanliness:** I will clean up after your pets to the best of my ability. Please inform me of the designated area for the appropriate cleaning supplies. If there are accidents beyond the normal amount anticipated, I will charge a reasonable fee for clean-up time.
16. **Thermostats:** Please leave your thermostat settings within a normal comfortable range (about 65-80 degrees F). If the house temperature is outside of this range, I may adjust the thermostat to ensure the health and comfort of your pets during time of service.
17. **Unforeseen Purchases:** If absolutely necessary, I will purchase pet food, litter, cleaning supplies or other items that contribute to the health and well-being of your pet while you are absent. (This is only if supplies run out while you are out of town.) I will retain a receipt, and the pet owner is responsible for reimbursement of these items. In addition, a \$20 trip fee will be charged to the pet owner.

I, _____ have read, understand and agree to this contract with Martha's Dog and Cat Services. I further understand that a copy will be kept on file for documentary purposes. All policies and guidelines are subject to change at the discretion of Martha's Dog and Cat Services.

Pet Owner Signature _____ Date _____